

Registries Stakeholder Group Statement

Issue: **Initial Report on Review of the Customer Standing Committee (CSC) Charter**

Date statement submitted: **31 May 2018**

Reference URL: <https://www.icann.org/public-comments/csc-charter-rt-initial-2018-04-11-en>

Background¹

The Customer Standing Committee (CSC) was established as one of the post IANA Transition entities and conducted its first meeting on 6 October 2016. It performs the operational oversight previously performed by the U.S. Department of Commerce's National Telecommunications and Information Administration as it relates to the monitoring of the performance of the IANA naming functions, currently performed by Public Technical Identifiers (PTI).

According to the ICANN Bylaws (Section 17.3 (c)) and reflected in the CSC Charter, the ccNSO and RySG are required to review the CSC Charter one year after the first meeting of the CSC.

The Terms of Reference for the review were adopted by the ccNSO and RySG in July 2017, a small review team was subsequently established and commenced work in September 2017. The Review Team comprised Martin Boyle and Abdalla Omari from the ccNSO and Keith Drazek and Donna Austin from the RySG.

The Review Team conducted a number of consultations with the direct customers of the IANA Functions Operator, the CSC and the broader ICANN community. As a result of these consultations, the RT has prepared its initial report for public comment, which includes proposals to amend the charter. A Final Report will be prepared taking into account comments received during the comment period and will be presented to the ccNSO and GNSO Councils for adoption.

Summary of Proposals:

The findings overall have lead primarily to a clarification of language in the proposed charter amendments, as well as streamlining of processes and expectations. In short, the RT recommends:

- Maintaining the requirement to provide monthly reports.
- Maintaining the membership process (with some clarification of language).
- Reducing the requirement for face-to-face updates from three times per year to twice per year.
- A proposed process to address changes to CSC members circumstances.
- Adding a reference in the charter to the Remedial Action Procedures that have been developed by the CSC.

Registries Stakeholder Group (RySG) comment:

The Registries Stakeholder Group (RySG) welcomes the opportunity to comment on the Initial Report on the CSC Charter Review. We appreciate the time and effort that went into conducting this review on behalf of the review team, comprised of members of both the RySG and ccNSO.

In this post-IANA transition period, we recognize the importance reviewing the CSC Charter to ensure we're setting up the Committee for long-term success. In reviewing this initial report, we see the efforts that the review team has taken to keep their scope small and that has translated into a

¹ *Background: intended to give a brief context for the comment and to highlight what is most relevant for RO's in the subject document – it is not a summary of the subject document.*

variety of adjustments to language in the charter that further clarifies and elucidates the roles and responsibilities of the CSC.

The suggestion to provide travel funding, paired with the recommendation to reduce face-to-face meetings between the CSC and direct customers from three meetings per year to two, is both realistic and prudent. Providing travel funding removes barriers of entry for those who are interested in applying for membership in the future, which is important when selecting qualified applicants from a variety of backgrounds.

We also acknowledge the CSC Review Team's note regarding both the CSC and the IANA Functions Performance reviews. We equally encourage both the ccNSO and GNSO councils to collaborate to establish the most effective and efficient method of completing these reviews as possible to ensure both the quality of the reviews and consider the resources of the community while conducting them simultaneously.

The RySG supports the Amended Charter as proposed.
